

PRIVACY POLICY

Hero K9 places a high priority on protecting your privacy. This privacy policy was created in order to demonstrate Hero K9's commitment to the privacy of our applicants, donors, and website users. This policy explains what types of information is collected by Hero K9 and how this information is used.

WHAT INFORMATION WE COLLECT

Applicants are required to complete an application which includes providing Hero K9 with the following: business and/or personal contact information; department location and contact information; photographs of K9(s) and/or emergency vehicle(s); badge numbers (if applicable); description of K9(s) and/or emergency vehicle(s) (e.g. make, model, and year); and, any other information deemed necessary to process the equipment grant application.

Donors are required to provide Hero K9 with their personal contact information, which may include business and/or personal contact information such as mailing address, email, phone number, and/or any other information deemed necessary to accurately record and process a donation. You may visit our website anonymously. Donations submitted online require an email address or a phone number if you would like a receipt sent.

WHAT WE USE THE INFORMATION FOR

Any information we collect from you may be used in any of the following ways:

- To personalize your experience (your information helps us address your individual needs)
- To improve our website (we continually strive to improve our website offerings based on the information and feedback we receive from you)
- To improve our customer service (your information helps us to more effectively respond to your customer service requests and support needs)
- To process transactions (your information, whether public or private, will not be sold, exchanged, transferred, or given to any other company for any reason whatsoever, without your consent, other than for the purpose of delivering the purchased product or service requested by the applicants)
- To send periodic email (the email you provide may be used to send you information and updates pertaining to your applicant or donation, in addition to receiving occasional company news, updates, related product or service information, etc.)
- To administer a contest, promotion, survey, or other site features

HOW DO WE PROTECT YOUR INFORMATION?

We implement a variety of security measures to maintain the safety of your personal information.

PRIVACY POLICY

DO WE USE COOKIES?

We do not use cookies.

DO WE DISCLOSE ANY INFORMATION TO OUTSIDE PARTIES?

We do not sell, trade, or otherwise transfer to outside parties your personally identifiable information. This does not include trusted third parties who assist us in operating our website, conducting our business or servicing you, so long as those parties agree to keep this information confidential. We may also release your information when we believe release is appropriate to comply with the law, enforce our site policies, or protect ours or others rights, property, or safety. However, non-personally identifiable visitor information may be provided to other parties for marketing, advertising, or other uses.

ONLINE PRIVACY POLICY ONLY

This online privacy policy applies only to information collected through our website and not to information collected offline.

YOUR CONSENT

By using our website and/or online store, you consent to our privacy policy.

CHANGES TO OUR PRIVACY POLICY

If we decide to change our privacy policy we will post those changes to our page. This policy was last modified October 31, 2016.

CONTACTING US

If there are any questions regarding this policy, you may contact us using the information below:

HERO K9
Kriscel Estrella
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Email: info@herok9.org